

# Nau mai ki tō kāinga Kāinga Ora





Ahakoa pea tāu kore pānui i nāia tonu nei, mauria  
tonutia te puka nei, ā, **waiho ki tētahi wāhi pai**.



# Ngā mea katoa me mōhio koe e pā ana ki

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me ētahi atu mea whai take.





## Nau mai ki tō kāinga Kāinga Ora hōu.

**Ko te manako, hei te wā e pānui ai koe i tēnei,  
kua whakangita koe, kua tau hoki.**

E kōrero ana te puka nei i ngā mea me mōhio koe  
mō tāu nohonga me tōu kāinga.

E kōrero hoki ana ki ngā mea pērā i te manaaki i tō  
wāhi noho, te utu i tō rēti ā te wā tika, te tautīnei i  
te maroke ki tō kāinga, me te mahi ngākaupai hei  
kiritata. Ina tika ēnei mea, ka haratau, ka ngahau  
hoki ō tātou whare.

Kia rata ki tō kāinga hōu, ā, whakamōhiotia mātou  
ina he mea e oti i a mātou te mahi kia āwhina.





# Tā mātou taurangi ki a koe



Ka manaaki, ka whakaute hoki mātou i a koe,  
ko tō mātou kōingo ka pērā hoki koe.

## **Koinei āu e oti te kawatau i a mātou:**

- Ka manaaki, ka whakaute hoki mātou i a koe.
- Ka whakarongo mātou ki a koe, ahakoa ko wai, ahakoa te āhuatanga.
- Ka pono, ka taurite hoki mātou, i ngā wā katoa.
- Ka mahi mātou i tā mātou e kīia ai.
- Ka mea atu mātou ki a koe ngā mea katoa me mōhio koe, ina me mōhio koe.
- Ā, ka manawanui mātou kia noho hei kaiwhakarato whare kounga rawa.

**Koinā tā mātou taurangi.** Ina kāore mātou e tutuki i tēnei, meatia mai.

# Kōrero ki a mātou

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Kei konei mātou ki te āwhina. Nā reira, ina hiahia kōrero koe ki a mātou, whakapā mai.

## Te Pokapū Tautoko Kiritaki

Mō ngā urupounamu, waea atu ki **0800 801 601 i waenga i te 8am me te 6pm, Mane ki te Paraire**. He mea koreutu, ahakoa waea ana mai i te waea pūkoro.

Ka uruparetia ngā urupounamu whāwhai ahakoa te wā, e 24 ngā hāora, e 7 ngā rā ia wiki.

Ina kua pāngia koe e te raru turi, e oti i a koe te whakapāngia mātou mā te NZ Relay Service ki [nzrelay.co.nz](http://nzrelay.co.nz), e oti raini i a koe te waea whakaahua mai ki 0800 201 202.

## Ngā Tari Paetata

Ina hiahia koe kia kite i a mātou ā-tinana, kua tuwhera ō mātou tari mai i te 9am ki te 4pm, Mane ki te Paraire.

## Ā-tuihono

E oti i a koe te urupoumau māori mai mā te whakaoti i te puka ki tō mātou paetukutuku: **[www.kaingaora.govt.nz](http://www kaingaora govt nz)**

## My Kāinga Ora

He ara hōu a My Kāinga Ora e whakahaeretia ai tō kāinga, e tirohia ai ū pūkete, e tirohia hoki ai te tapitapi, he aha kē atu. He mea ngāwari, tere hoki. Mō te mōhiohio atu, toroa **[www.kaingaora.govt.nz](http://www kaingaora govt nz)** me te pāwhiria te pae tahua “online services” ki te takiwā matau ū runga o te whārangī.

## Kōrero mai i roto i tōu reo ake

Ina waea mai koe, ā, me kōrero i roto i tōu reo ake, ka taea e mātou te āwhina – me whāki noa mai te reo e pai ana te whakamahi ki a koe.



Kōrero ki a mātou



# Te meinga tēnei hei kāinga

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Inawhai anō me haumaru, me mahana, me maroke, me tapitapi pai hoki ngā kāinga o te katoa.

## Mēnā he mea ki tō kāinga me whakatika – waea ki a mātou

- Inawhai anō me haumaru, me mahana, me maroke, me hāneanea, me tapitapi pai hoki ngā kāinga o te katoa.
- Ina hiahia tapitapi koe, kia tōtika mai te waea ki a mātou. He mea hirahira ki a mātou ngā raru e pāngia tō hauora me te haumarutanga, ā, ka uruparengia hei roto i ngā hāora e 4. Waea ki a mātou, kātahi pāwhiria te '4' ina tonoa, e whai āwhina whāwhai ai koe.
- Ka mahia ngā tapitapi anō e mātou ā te wā e taea ana.
- E mārama ana mātou ka meinga ngā mea i ētahi wā. Ina ka pakaru tō kāinga i a koe, i a tō whānau, i a ū hoa rānei, waea ki a mātou whakamōhiotia mai. Ka kōrerotia ngā whakatika me mahi, ka pēhea pea tēnei e hāngai ki a koe.

## He aha ngā mea e oti i a koe te whakatika

E oti i a koe te meinga ngā mahinga tapitapi pērā i te whakaita wero, me te panoni i ngā pūrama. Kāpā me waea ki a mātou i ēnei tapitapi māna rawa e oti i a koe te mahi, kāore rānei i a koe ngā taputapu tika.

Ina hiahia koe ki te meinga ngā whakatika nui, ngā whakarākeinga rānei, kōrero ki a mātou ā mua i te mahi i tētahi mea.

He taumata ā mātou me tutuki, ā, ka arotakengia āu mahi katoa e mātou. Ina kāore ā mātou taumata e tutuki, me mahi anō pea e ngā kaimahi kirimana. Me utu pea tēnei e koe, nā reira he mea pai te mātua uia.

Mā tāu ake mahi i ngā mahi e pāngia ai pea ngā mōreareatanga huri noa i whare pēnei i te asbestos me te peita konumatā.

Ina he āwangawanga ōu, ina rānei kua pakaru tētahi mea me te asbestos, te peita konumatā rānei ki rō, kaua koe e tapitapi. Ka tonoa ngā kaimahi e mātou e mōhio pū ana ki te mahi tahi haumaru me ēnei momo mea.

## Te mahi a ngā kaimahi kirimana ki tō kāinga

Ka whakarite mātou i ngā kaimahi kirimana kia tapitapi, kia whakatika hoki ki tō kāinga.

Ka pēnei ā mātou kaimahi kirimana:

- ka whakaute i tō tūmataiti, ā, ka whai whakaaro manaaki ki tō kāinga me ū taonga.
- ka waiho i tōna ingoa, tōna nama waea, te rangi, te wā, me te take i waea mai ina kāore koe i te kāinga hei te waea atu.
- ka whakaatu i tōna tautuhinga ā-whakaahua. Ina kāore i a ia ētahi tautuhinga, kaua e whakaaetia ia kia tomo – tonoa kētia ia kia hoki mai me te tautuhinga.
- ka whakamārama ngā whakatūpatotanga haumaru katoa ki a koe e whai tikanga ana i a ia e mahi ana, ā, ka waiho hoki i tō kāinga kia haumaru, kia mā, kia paruhi hei te otinga o te rā.
- Ka tango hoki ia i āna para katoa.
- ka tika tāna whakakākahu, ka huatau ki a koe i ngā wā katoa.



**Ina kāore koe i te rata ki ngā mahi i mahia, ki te whanonga rānei o te kaimahi kirimana, whakamōhio mai ki a mātou. He mea whai hua ki a mātou te mōhio ina kua paruhi mārika te mahi a te kaimahi kirimana. Waea mai ki a mātou ki 0800 801 601 i waenga i te 8am me te 6pm, Mane ki te Paraire.**

## Ngā toronga arotake a Kāinga Ora

Ka toro mātou i ō mātou kāinga katoa kia kotahi te wā, neke atu rānei, i ia tau kia arotake. Ka aro tēnei toronga ki ēnei:

- te āhuatanga o te noninga kumu, mēnā kei te pai hoki te haerenga a ngā mea katoa
- mēnā he raru e hiahia ana koe ki te whakapuaki
- mēnā kua tutuki tonu te noninga ki ngā hiahia o te Residential Tenancies Act me ngā kaupapahere haumarutanga ahi hoki.
- ngā pūoho auahi, me te tiro hoki ina kei te tika te iri, kei te ora hoki.

Ka whakapā ā-tuhi ki a koe kia 48 hāora i te iti rawa ā mua i te toronga arotake, māna e whakaae ana koe ki tētahi wāhi poto iho. Ina kāore te wā i kōwhiria e mātou e pai ana ki a koe, whakamōhiotia mai, ā, mā mātou tētahi atu wā e whakarite.



**Kia mōhio:** Ina toroa tō kāinga e mātou mō tētahi take anō, kāpā me whakamōhio kia 48 hāora ā mua.

Tōnā 20 meneti te roanga o ngā arotake i te nuinga o te wā, ā, kua mahia e tētahi kaimahi Kāinga Ora, e tētahi umanga arotake noninga rānei. Me noho tētahi pakeke ki te kāinga ā te toronga, ā, ko te painga kē atu ko te tangata i waitohu i te Whakaaetanga Kainoho. Ina tē taea, e oti i a koe te whakaritea tētahi atu hoa pakeke, he whānau rānei kia noho kē ki reira.

He whaiwāhitanga hoki tētahi arotakenga kia kōrero e pā ana ki ngā ara e āwhinatia ai koe e mātou.



## Me pēhea e maroke, e mahana hoki ai tō kāinga hei te hōtoke

He 8 rita o te wai e whekuwheku ana ki ngā kāinga Kiwi i ia rā. Mā ngā ngohe ngāwari pēnei i te tunu, te uwhiuwhi, me te iri i ōu kākahu ki rō whare e whekuwheku haere ana tēnei tōmairangi hauora-kore. Kia whai kāinga maroke, hauora hoki, whāia ēnei hātepe:

- Mukua te tōmairangi, ngā māturu i ū matapihi me ū pakitara.
- Tuwheratia ngā matapihi hei ngā ata, i a koe e hīrere/whakakaukau ana, i a koe e tunu rānei ana.
- Irihia ngā kākahu ki waho whakamaroke ai, ina taea. Ki tētahi rūma rānei kua tūtakina te tatau, kua tuwhera hoki ngā matapihi.
- Whakamahia te kōwhiowhio whakaunu me te kōwhiowhio kīhini kia unu i te tōmairangi ina hiahia.

He ngāwari ake, he iti iho te utu ki te whakamahana i tētahi kāinga maroke. Ina maha ake te tōmairangi ki te āngi, ka taumaha ake, ka nui ake hoki te utu ki te whakamahana. Kia ngāwari ake, kia iti iho te utu ki te whakamahana i tō whare, whāia ēnei hātepe:

- Tuwhera i ngā ārai hei te rangi e kuhu mai ai te mahana kātahi, ka rua, katia hei ngā pō e noho ai te mahana ki rō.
- Āraia te kuhunga a te āngi mātao ki tō kāinga mā te kāti i ngā kauanu ki ngā kuaha, ngā matapihi, me ngā wāhi ahi.
- Whakamahana i tō kāinga mā te inemahana me ngā matawā, e whakakāngia ai ū mihini whakamahana ina hiahia.



# Te haumarutanga ki te kāinga

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Koinei tō kāinga – me haumaru, me ita hoki te rongo. Anei ētahi rautaki e haumaru ai koe.

## **Ngā tongi matā haumaru**

### **• Kia tūpato:**

- hei ngā wā ohotata, waea atu ki 111 mō te Ahi/Pirihimana/Waka Tūroro
- ina ehara i te wā ohotata engari me whai āwhina tonu koe i ngā pirihimana, waea atu ki 105 – he waea koreutu
- kia tawhiti atu i te ringa toro a te tamaiti ngā paihana, ngā rongoā, me ngā taputapu horoi, kia noho rānei ki ngā kāpata e taea ai te raka
- ina kua horomia tētahi paihana e tētahi, waea atu te Pokapū Paihana ā-Motu ki 0800 764 766.

### **• Kia haumaru:**

- Tūtakina ngā matapihi me ngā tatau hei tāu putanga atu, hei ngā pō hoki
- kaua e whakaae mā tētahi e kore nei koe e mōhio kia tomo ki tō whare me te kore whai tautuhinga
- Ina ka kī mai tētahi ki tō kuaha he kaimahi ia mō Kāinga Ora, ā, kāore koe e mōhio ki a ia, tonoa ia

kia whakaatu mai i tāna tautuhinga ā mua i te whakaaetia ia kia tomokia. Ina kāore i a ia te tautuhinga, tonoa ia kia hoki mai me tētahi  
– Ina kei te mahi koe i āu ake tapitapi, mātua uia mātou.

### **• Kia rite:**

- kia haumaru ā-ahi – tirohia te oranga o āu pūoho auahi mā te whakamātaunga auau
- me mōhio ki ngā mahi ina he ahi, ā, whakaritea ngā hātepe e ārai ai i ngā ahi ki te kāinga
- whakaritea tētahi mahere putanga, kia mōhio hoki te katoa i tō kāinga he aha ngā whakaritenga
- kia wātea ngā putanga
- ina taea, whakaritea tētahi kete ohotata me te wai, te kai hoki e nanea ana kia toru ngā rā i te iti rawa
- honoa tō Rōpū Tautoko Haporī. Ina kāore i a tō hapori tētahi rōpū tautoko, mā te aha i te whakatū i tētahi? Mō te mōhiohio atu, waea ki **Tautoko Haporī Aotearoa ki 0800 4NEIGHBOURS (0800 463 444)**.



Te haunarutanga ki te Kāinga

### **Me aha ina he ahi:**

1. Hāparangi i te ‘ahi, ahi, ahi’ e whakatūpato ai i ērā anō
2. E puta, ā, me noho ki waho – kua rawa e tomo anō
3. Kua e ngana ki te rauora i ō taonga
4. Ina kei te auahi, kia hakahaka, kia tere hoki te ngaoki ki te putanga haumaru tata rawa
5. Tūtakina ngā tatau ki muri i a koe
6. Tūtaki i tō wāhi hui haumaru
7. Waea atu ki te ratonga ahi nō tētahi wāhi haumaru ki 111, ā, mea atu ki a rātou tō wāhi noho, te whakawhitinga huarahi tata rawa, te takiwā, me te tāone
8. Tatari i te taenga mai o te Ratonga Ahi. Meatia te wāhi o te ahi, mēnā hoki he tāngata ki rō tonu. Kua e tomo tae noa ki te wā e kīia ai e te ratonga ahi kua haumaru
9. Waea ki a mātou kia whakamōhiotia te ahi

### **Ngā pūoho auahi ki tō kāinga**

He mea haepapa ngā pūoho ahi, ko te hanga e rite tonu ana te tiakina, te rauririhia, te whakamātauria hoki e koe. He pūoho ahi ki tōu kāinga ki ia rūma moe, ki ngā rūma noho, ki te kauhanganui, me te kāreti e otī ai te tomo mā rō whare. He pūhiko oranga roa tō te pūoho auahi tē otī te tango.

### **Kia whakamātauria tō pūoho auahi:**

- panaia te pātene whakamātau kia hanga rua hēkona – tōna tikanga ka tangi mai te pūoho
- Wetekina te pātene – kua tautuhi anō te pūoho
- he pūnaha pūoho auahi kua tāuta kē ki ētahi noninga. Ina ko pēnei, he papa whakahāere paku kua iri ki tētahi teitei pai e otī ai i a koe te whakamātau me te whakangū i ōu pūoho.

Ina tē tangi mai te pūoho, e huaina rānei e koe kua pakaru, kua pau rānei te pūhiko, mea atu ki a mātou ki **0800 801 601 i waenga i te 8am me te 6pm**, **Mane ki te Paraiere**.

Kia tirohia te roanga atu o ngā kōrero mō te haumarutanga ahi, toroa te paetukutuku Ratonga Ahi ki: [www.fire.org.nz](http://www.fire.org.nz)

## Te ārai i ngā ahi ki tō kāinga

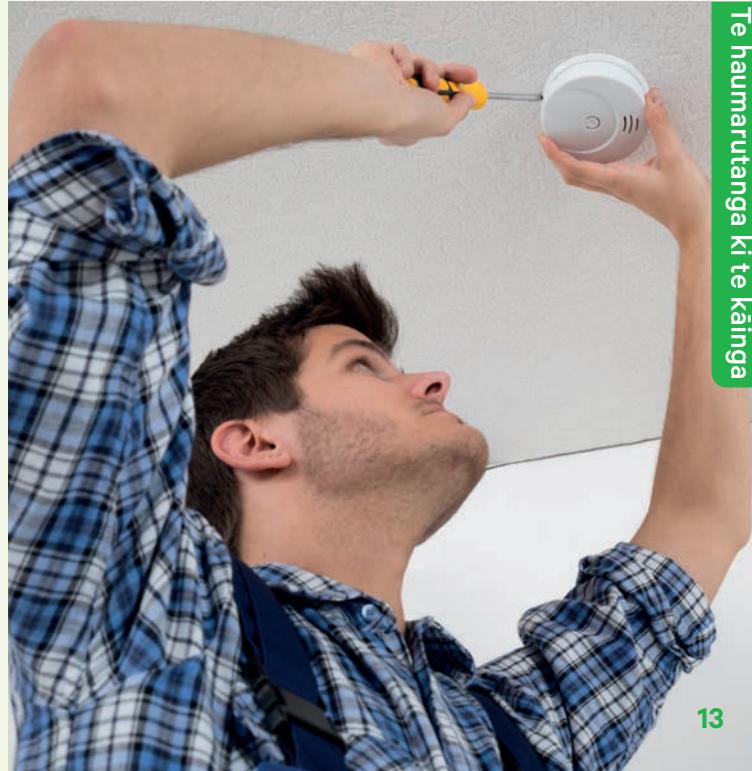
Anei ētahi rautaki e haumaru ake ai kāinga, e whakawhāiti ai i te tūpono ka pāngia e te ahi.

- Kia 1 mita i te iti rawa te tawhiti o ngā nohoanga, ngā kākahu me ngā ārai i ngā mihini whakamahana me te wāhi ahi.
- Tae atu rā anō ki ngā rā e rima te roanga a ngā ngārehu kia mātao – waiho ki tētahi puoto maitai tawhiti rawa atu i te whare, kua hoki e whakarapa ki te puoto kirihōu.
- Whakawetoa tō paraikete hiko ki te pakitara ā mua i te kuhu ki te moenga. He whakaaro pai kia whakamātauria ō paraikete hiko i ia tau e tētahi tohunga haratau kia mōhio mēnā e haumaru tonu ana.
- Kia rite tonu te tango, me te rauiri i te tātari o tō kōwhiowhio kihini. Horoia ki te wai hopi kātahi, ka rua, waiho kia maroke ā mua i tāu tāuta anō.

## E hia kē nei ngā ahi ā-whare ka tīmata ina tunu ana.

- Kaua e waiho i ngā tārahu ki te tō me tana kotahi, ina koa kei te tunu mā te hinu, mā te ngako rānei.
- Whakawetoa te wera ina auahi mai ana te hinu, te ngako rānei.

- Kia tawhiti ngā ārai, ngā tikera kirihōu, me ngā tī tāora i te tō me ngā tārahu.
- Kautahangatia ngā kongakonga i tō mihini tōhi, ā, kia rite tonu te rauiri i te umu.





# Tō hapori

He wāhanga hirahira ngā kiritata o te oranga ki ngā hapori katoa.  
E oti i a rātou te whakapai ake ai te wāhi hei noho.

## Hei wāhanga o te hapori, me pēnei tātou katoa:

- me āhukahuka ki te rerenga kētanga o ia tangata, me ngā rautaki rerekē hoki e tau ai i te mahi, me te mōhio kei te pai hoki tērā
- me āta kōrero ina he raru, me whakarongo ki ngā tirohangā a ētahi atu, me te ngana ki te whakatau whakaetanga e pai ana ki te katoa
- kia whātare ki ngā kāinga o ngā kiritata ina kei wāhi kē atu rātou, me te pūrongo i ngā hohenga ohiti
- kia whakawhāiti i te oro e puta ana i tō whare (puoro, whakangahau, pūoho, waka, he aha anō) ki tētahi kaha whai whakaaro, ina koa hei te pō
- kia manawanui ki ngā tamariki a ngā kiritata e tākaro ana ki waho māna kei te tino whakararu hei ngā wā mahara-kore, māna rānei he wā roa
- kia wātea ngā huarahi waka tuari
- kia paipai ngā noninga.

Ina te wā hunuku ai koe, mihi ki ō kiritata ina e hāneanea ana te rongo. He ngāwari ake ki te whakatau i ngā raru ka puta pea ina mōhio koe ki tō kiritata.

Whakaarohipa te hono ki tō rōpū tautoko hapori paetata – he rautaki pai tēnei e tūtaki ai ki ngā tāngata. Ina kāore tētahi ki tō takiwā, whakaarohipa te whakatūngia tētahi. Kia mōhio atu, kōrero ki **Tautoko Hapori Aotearoa ki 0800 463 444**.



## He kupu āwhina:

He wāhi wātea ki muri i te puka nei ki a koe kia tuhi i ngā ingoa me ngā nama waea o ētahi o ū kiritata.



## Te whakatau raru

Ahakoa he rite tonu tō ngākaupai ki ō kiritata, he maha anō ngā wā kāore e whakaae. Mātua kōrero ki tō kiritata. Mā te kōrero e oti ai te whakatau i te nuinga o ngā raru.

Ina tē whakatau koe i te raru, me pūrongo koe ki ngā mana tika.

- Me he raru hoihoi āu, waea atu ki te Tari Whakahaere Hoihoi ki tō kaunihera paetata.
- Me pūrongo te hohenga hara ki ngā ngā Pirihimana.
- Me he raru kurī āu, waea atu ki te Tari Whakahaere Kararehe ki tō kaunihera paetata.
- Ina pōhēhē koe e mōrearea ana tētahi ā-tinana, me tōtika tāu waea ki ngā Pirihimana.

## He aha tā Kāinga Ora e oti ai te mahi?

Rawa tētahi e rata ana ki te whanonga e raru haere ana i te āio, te hāneanea, te tūmataiti, te haumarutanga rānei o ēra e noho pātata ana. Waea ki a mātou ina kei te hiahia āwhina me ngā raru ki tō hapori. Ka mahi tahi mātou ko koe, me ētahi atu e pāngia, kia whakatau i te raru.

## Te whai mōkai ki tō kāinga

He kaituku rīhi manaaki mōkai a Kāinga Ora. E mōhio ana mātou he hoa rawe ngā mōkai, ā, he tōmina tō mātou kia whai wheako mōkai ngā kainoho rātou ko ō rātou whānau.

Ina hiahia koe ki tētahi mōkai, he mōkai kē tāu, he mea me mōhio koe.

## He herenga mō te whai mōkai?

Pēnei i a Ngāi Aotearoa katoa, he ture e hāngai ana ki te whai mōkai. Ina koa, he ture ā-kaunihera pea, he ture rānei ina noho koe ki tētahi wharenoho, e hāngai ana ki te whai mōkai (tae rā anō ki ngā ngeru).

Kaua e māharahara – e oti i a mātou te tirohia tēnei māu.

Ina hiahia koe ki tētahi mōkai he kurī, he ngeru rānei, ina e noho ana rānei koe ki tētahi takiwā taiwhenua me te hiahia ki tētahi kararehe pāmu, **waea ki a mātou ki 0800 801 601 i waenga i te 8am me te 6pm, Mane ki te Paraire**. Hei tāu waea mai, he pātai e hāngai ana ki tō mōkai ka uia koe e mātou.

E ai ki tō whakaaetanga kainoho i tō mātou taha, me whakamōhio mai mēnā he mōkai kē tāu, he tōmina rānei tāu kia whai kurī, ngeru, kararehe pāmu rānei. Me kohikohi mōhiohio hoki mātou mō tō mōkai.

Ka tonoa hoki koe kia waitohua tētahi Puka Mōhiohio Mōkai, me te whakaae kia tū hei kaitiaki mōkai paruhi. Waea noa mai ki a mātou, kātahi ka whakaritea tēnei māu.

Herea tō kuri hei ngā wā toro atu ai ō mātou kaimahi, kaimahi kirimana rānei ki tō kāinga. Tōna tikanga, ko ngā kuri katoa ahakoa pēhea nei te rahi, te iti rānei.





# Tō nohonga

Ngā mea me mōhio koe e pā ana ki tō Whakaaetanga Kainoho

## He mea hirahira tō Whakaaetanga Kainoho

He puka ā-ture tō Whakaaetanga Kainoho. E meinga ana tāu e whakapae i a mātou, he aha hoki mātou e whakapae i a koe. Mēnā kāore anō koe kia āta pānui, koinei pea te wā.

Ina hiahia āwhina koe ki te mārama i te whakaaetanga, waea atu ki tō Kaiwhakahaere Kainoho, ina pīrangī rānei koe ki te āwhina motuhake, waea ki ngā Ratonga Kainoho ki **0800 TENANCY (0800 83 62 62)**.

I ētahi wā, kāore ngā mea e tino tika te tutuki (mā ia o tātou), ā, ka puta mai pea ngā raru. Ina he mea kua mahi mātou, kua kore e mahi, me mahi rānei, whakapāngia mātou. Waea ki a mātou **0800 801 601 i waenga i te 8am me te 6pm**, Mane ki te Paraire.

Mēnā he mea e māharaharati ana e mātou, ka whakapāngia koe e mātou.

## Te utu rēti

He mea hirahira te utu i tō rēti, me te utu hei te wā tika. Ina kei te raru koe, kia tōtika tō whakapā mai ki a mātou.

- Ka utua te rēti ia wiki
- Ka arotakengia te rēti ia tau e te Manatū Whakahiatō Ora
- Waea tōtika atu ki te Manatū Whakahiatō Ora ina ka panoni ō āhuatanga, e oti ai i a rātou te kite mēnā rānei koe e utu ana i te nama tika
- Kōrero ki a mātou me he pātai e pā ana ki tō rēti.



**He kupu āwhina:** Kei a Kāinga Ora te haepapa ki te tapitapi i tō noninga, heoti rawa i a mātou te haepapa ina ka pakaru, ka pāngia rānei ō taonga e te ahi, e te whānako rānei. E marohi ana mātou i tō whakarite i te rīanga ā-taonga kia pai ai tēnei.







# He mōhiohio matua mō tō kāinga

Kia mau ki ō mōhiohio hirahira i te wāhi kotahi. Tihaea te kāri nei, kātahi meinga ki te pouako tio

Te rangi kohi para:

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Te rangi kohi hangarua:

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Te ingoa o te Kaiwhakahaere Kainoho:

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Te umanga hiko:

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Te tunu ki tō kāinga: haurehu hiko

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Te whakamahana ki tō kāinga: haurehu hiko

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Te kaiwhakarato waea/ipurangi:

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Te ingoa me te nama waea o te Kaiwhakahaere Hanganga:

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Te nama waea a te Tari Whakahaere Hoihoi:

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Te nama waea a te Kaiwhakahaere Kararehe o te Kaunihera:

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Te nama waea a Ngā Pou Whakawhirinaki o Aotearoa:

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Te nama waea a te teihana pirihimana:

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## Ngā ingoa me ngā nama waea o ngā kiritata

Ingoa:

Nama waea:

Tāku nama tautohu ā-kiritaki:



WAEA KOREUTU

0800 801 601

Waea atu i waenga i te 8am me te 6pm, Mane ki te Paraire. He mea koreutu, ahakoa waea ana mai i te waea pukoro.

Ngā nama waea pai anō:



Waea atu ki Kāinga Ora  
ki **0800 801 601**  
8am ki te 6pm Mane ki te Paraire

