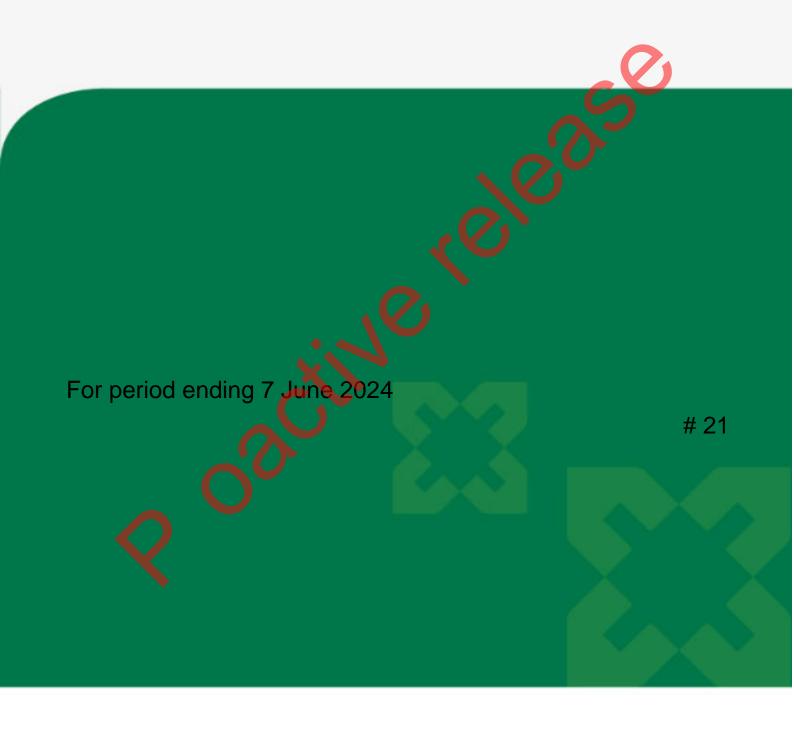


## **WEEKLY REPORT**

Kāinga Ora - Homes and Communities





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#### 1. Decisions or consultations sought this week

There are no decisions or consultations sought this week.

For upcoming advice to be delivered in the next month please refer to section 5

#### 2. Updates for Hon Chris Bishop, Minister of Housing

#### Response to Social Services and Community Committee

- On 24 May 2024 we provided written evidence to the Social Services and Community Committee in response to the petition of Nola Blainey. The petition called for an end to social housing developments proposed to Kerikeri.
- We explained the need for social housing in Northland and provided a summary of the current development at Clark Road Kerikeri, and the community engagement which has been undertaken.
- We noted in our response that Kāinga Ora also owns a 4,000sqm site at 115 Kerikeri Road, Kerikeri. The neighbour in three sides is the Kerikeri Retirement Village. We have not yet decided how to develop this site and are working with a reference group of local representatives and the Ministry of Housing and Urban Development.

| Next steps                  | Due  |           |  |  |  |  |  |
|-----------------------------|--|-----------|--|--|--|--|--|
| The committee will consider | N/A  |           |  |  |  |  |  |
| Contact person              | Contact person                                   |           |  |  |  |  |  |
| Caroline Butterworth        | DCE – Auckland/Northland /<br>Tāmaki Tai Tokerau | s 9(2)(a) |  |  |  |  |  |

#### 3. Updates for Hon Tama Potaka, Associate Minister of Housing

#### **Board approved Tenancy Management Framework and Disruptive Behaviour policy**

- On 1 May 2024 we discussed with you how we were responding to the Government's Interim Letter of Expectation to remove our Sustaining Tenancies Framework and strengthen our approach to disruptive behaviour. On 28 May 2024 the Kāinga Ora Board approved the Tenancy Management Framework, and a new Disruptive Behaviour Policy.
- The Framework is principles-based and guides a wider range of customer and tenancy management issues. It provides a consistent approach to how we balance decision making and includes guidance on when we terminate tenancies and end the relationship with the customer.
- The disruptive behaviour policy puts an emphasis on behaviour change hrough referrals, warnings and relocations and provides clear thresholds for moving to tenancy ermination in cases of serious or persistent behaviour. This will help to accelerate decision making in these cases.
- The Framework and Policy will take effect from 1 July 2024. The implementation plan will roll out over July and August 2024 and cover communications, engagement, reporting and guidance, process, change and training for our people. Part of this will be engaging with targeted external groups, including Māori groups to it orm them on the framework and consider any improvements that could be made. Another important piece will be communication to our customers around what the changes will mean and clarifying expectations and obligations for both them attenants and Kāinga Ora as the landlord. This may also include a proactive media release explaining the changes and interviews if requested. This activity will occur in later July 2024 and we will engage your office in the planning for this communication.
- A review of implementation is cheduled for September with a report back to Board in October.

| Next steps         |                                    | Due       |  |  |  |  |  |  |
|--------------------|------------------------------------|-----------|--|--|--|--|--|--|
| 2024 communication | or office in the planning for July | N/A       |  |  |  |  |  |  |
| Contact person     |                                    |           |  |  |  |  |  |  |
| Nick Maling        | GM National Services               | s 9(2)(a) |  |  |  |  |  |  |

#### Kāinga Whenua Loan Scheme update

- A briefing was provided to Minister's in April 2024 on the modernisation of the Kāinga Whenua Loan Scheme. Kāinga Ora have made key changes to Kāinga Whenua Loan criteria, to provide more choice and opportunities for whānau accessing the loan for housing on Multiply owned Māori Land.
- The first tranche of changes to the Kāinga Whenua Loan were rolled out to customers on the 31st of May 2024. These include changes to the insurance premium, reduction of the deposit requirements and removal of the loan cap.

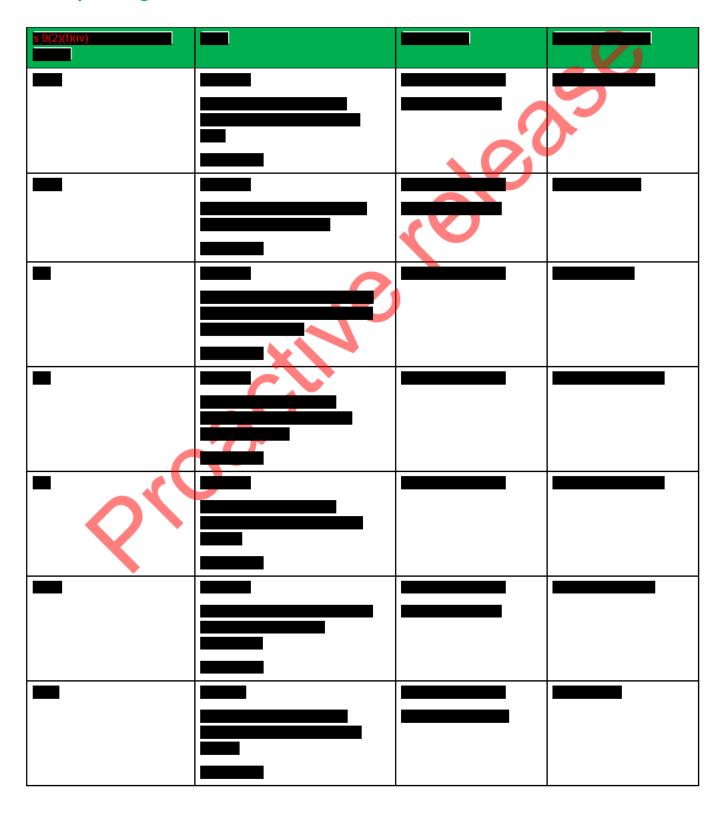
| <ul> <li>Kāinga Ora are continuing to work alongside the Ministry of Housing and Urban<br/>Development, Te Puni Kōkiri and Kiwibank to strengthen the loan offerings and implement<br/>further changes to the scheme.</li> </ul> |                         |           |  |  |  |  |  |
|--|-------------------------|-----------|--|--|--|--|--|
| Next steps   |                         | Due       |  |  |  |  |  |
|  | N/A                     |           |  |  |  |  |  |
| Contact person   |                         |           |  |  |  |  |  |
| Te Ariki Pihama  | Ringa Raupa DCE – Māori | s 9(2)(a) |  |  |  |  |  |

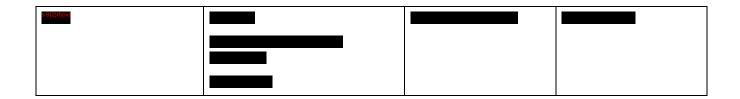


## 4. Summary of papers sent

| Paper                                     | Purpose  |
|---|--|
| Ad hoc                                    | This note updates you on the 102 offsite manufactured (OSM)  |
| Update on OSM homes stored in Helensville | homes that were in storage in Helensville. A previous update was sent in February 2024 (AH 24 006) |
| AH 24 037                                 | was self iii i ebidaly 2024 (Ali 24 000)   |

## 5. Upcoming advice to be delivered in the next month





P oacilve release

## 6. Kāinga Ora OIA requests

| Reference number | Requestor  | Туре       | Request summary  | Minister(s)         | To MO for          | Response<br>due        |
|------------------|--|------------|--|---------------------|--------------------|------------------------|
| OI 24 214        | Azaria<br>Howell                                     | Media      | Information  Request for communications relating to change process       | Hon Chris<br>Bishop | Noting FYI         | 12/06/2024<br>extended |
| OI 24 228        | Thomas<br>Raethal                                    | Opposition | Information Request for proposal documents to reduce expenditure         | Hon Chris<br>Bishop | Consultation       | 10/06/2024<br>extended |
| OI 24 245        | Ethan<br>Manera                                      | Media      | Information Request for information regarding the use of te reo Māori    | Hon Tama<br>Potaka  | Consultation       | 14/06/2024<br>extended |
| OI 24 266        | Hannah<br>McCallum                                   | Media      | Development  Request for information about a Wellington development      | Hon Chris<br>Bishop | Cinsultation       | 13/06/2024<br>extended |
| OI 24 267        | Meg<br>Stewart<br>Ward                               | Opposition | Documents  Request for annual review pr p pack                           | H n Chris<br>Bishop | Not being provided | 12/06/2024             |
| OI 24 274        | Member of<br>the public                              | Public     | Information Req est for information about con ctors and consultants      | Hon Chris<br>Bishop | Not being provided | 02/07/2024<br>extended |
| OI 24 278        | Member of<br>the public                              | Public     | Development  Request for information about a Wellington development      | Hon Chris<br>Bishop | Not being provided | 02/07/2024<br>extended |
| OI 24 285        | Ma Swann   | Opposition | Information  Request for information about staff reductions              | Hon Chris<br>Bishop | Noting FYI         | 05/07/2024<br>extended |
| OI 24 291        | Ohakune<br>Residents<br>and<br>Ratepayers<br>Society | Public     | Development  Request for information about an Ohakune development        | Hon Chris<br>Bishop | Not being provided | 10/06/2024             |
| OI 24 296        | Member of<br>the public                              | Public     | Development  Request for information about a planned Dunedin development | Hon Chris<br>Bishop | Noting FYI         | 12/06/2024             |

| OI 24 301 | Member of<br>the public                              | Public | Development  Request for information about an Ohakune development  | Hon Chris<br>Bishop | Not being provided | 12/06/2024 |
|-----------|--|--------|--|---------------------|--------------------|------------|
| OI 24 302 | Connor<br>Stirling                                   | Media  | Information Request for data on the Home Lease programme   | Hon Chris<br>Bishop | Noting FYI         | 17/06/2024 |
| OI 24 303 | Ohakune<br>Residents<br>and<br>Ratepayers<br>Society | Public | Development  Request for information about an Ohakune development  | Hon Chris<br>Bishop | Not being provided | 18/06/2024 |
| OI 24 306 | NZCTU  | Public | Information  Request for information about the Board correspondence relating to the review of Kāinga Ora | Hon Chris<br>Bishop | Consultation       | 20/06/2024 |
| OI 24 309 | Member of<br>the Public                              | Public | Development  Request for costs of developments between 2017-2023   | H n Chris<br>Bishop | Not being provided | 18/06/2024 |
| OI 24 311 | Member of<br>the Public                              | Public | Information Request f r information about ending first home grants                                       | Hon Chris<br>Bishop | Not being provided | 20/06/2024 |
| OI 24 312 | Member of<br>the Public                              | Public | Infor ation  Request for information about partnerships with iwi   | Hon Chris<br>Bishop | Not being provided | 20/06/2024 |
| Ol 24 313 | Thomas<br>Cough an                                   | M dia  | Information  Request for information about ending first home grants                                      | Hon Chris<br>Bishop | Noting FYI         | 21/06/2024 |
| OI 24 320 | Matthew<br>Littlewood                                | Media  | Information Request for information about Dunedin property   | Hon Chris<br>Bishop | Noting FYI         | 21/06/2024 |
| OI 24 323 | Stewart<br>Sowman-<br>Lund                           | Media  | Information Request for information about ending first home grants                                       | Hon Chris<br>Bishop | Not being provided | 24/06/2024 |

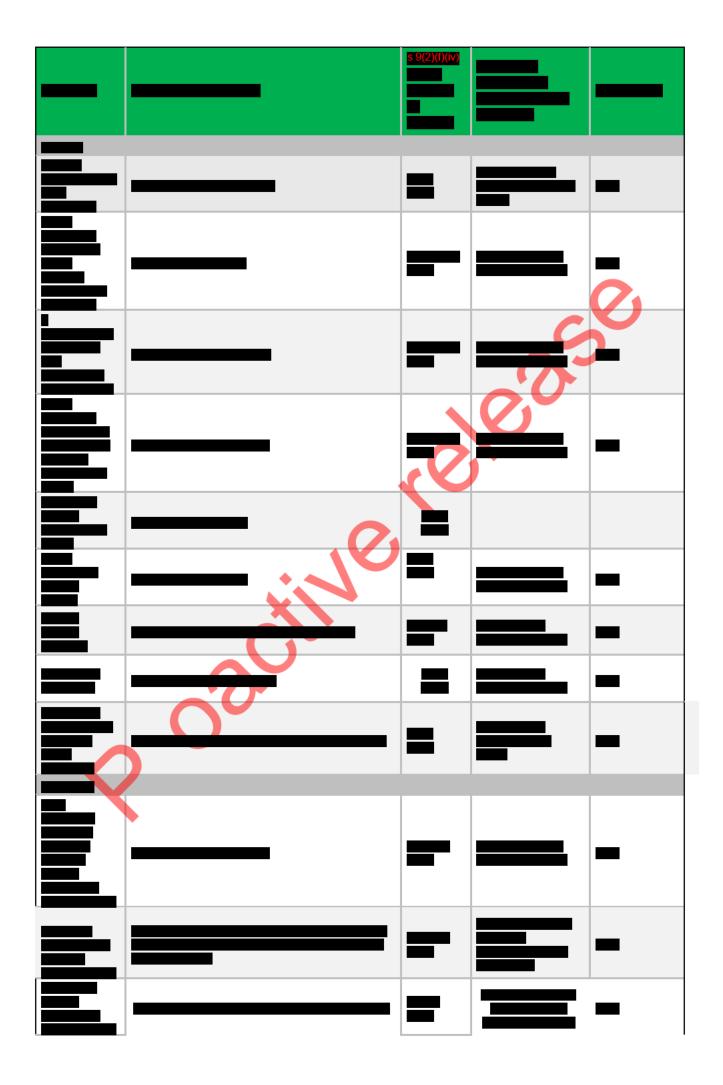
| OI 24 327 | Meg<br>Stewart<br>Ward  | Opposition        | Information Request for information about performance plans and service delivery                    | Hon Chris<br>Bishop | Noting FYI            | 25/06/2024 |
|-----------|-------------------------|-------------------|---|---------------------|-----------------------|------------|
| OI 24 329 | Member of<br>the Public | Public            | Information  Request for information about costs and staffing of Urban development Act (SDPs)       | Hon Chris<br>Bishop | Noting FYI            | 25/06/2024 |
| OI 24 331 | PSA                     | Interest<br>Group | Information  Request for information about external advice on organisational change                 | Hon Chris<br>Bishop | Noting FYI            | 27/06/2024 |
| OI 24 332 | Sophie<br>Trigger       | Media             | Information Request for information about Kāinga Ora review   | Hon Chris<br>Bishop | Noting FYI            | 27/06/2024 |
| OI 24 338 | Matt Swann              | Opposition        | Information  Request for information about submitted initiatives not funded through the Budget 2024 | H n Chris<br>Bishop | Noting FYI            | 01/07/2024 |
| OI 24 339 | Member of<br>the Public | Public            | Information  Re uest for formation about en ing first home grants                                   | Hon Chris<br>Bishop | Not being<br>provided | 01/07/2024 |

# 7. Ministerial OIA requests

| Reference<br>number | Requestor | Topic | Date due to<br>Minister's Office | Date due to requestor |
|---------------------|-----------|-------|----------------------------------|-----------------------|
|                     |           |       |                                  |                       |

## 8. Upcoming completed homes opportunities







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