



WEEKLY REPORT

Kāinga Ora – Homes and Communities

Proactive release

For period ending 7 June 2024

21

Table of contents

1. Decisions or consultations sought this week	2
2. Updates for Hon Chris Bishop, Minister of Housing.....	2
3. Updates for Hon Tama Potaka, Associate Minister of Housing	3
4. Summary of papers sent	5
5. Upcoming advice to be delivered in the next month	5
6. Kāinga Ora OIA requests	7
7. Ministerial OIA requests	9
8. Upcoming completed homes opportunities	10

1. Decisions or consultations sought this week

There are no decisions or consultations sought this week.
For upcoming advice to be delivered in the next month please refer to section 5.

2. Updates for Hon Chris Bishop, Minister of Housing

Response to Social Services and Community Committee		
<ul style="list-style-type: none"> On 24 May 2024 we provided written evidence to the Social Services and Community Committee in response to the petition of Nola Blainey. The petition called for an end to social housing developments proposed for Kerikeri. We explained the need for social housing in Northland and provided a summary of the current development at Clark Road Kerikeri, and the community engagement which has been undertaken. We noted in our response that Kāinga Ora also owns a 4,000sqm site at 115 Kerikeri Road, Kerikeri. The neighbour on three sides is the Kerikeri Retirement Village. We have not yet decided how to develop this site and are working with a reference group of local representatives and the Ministry of Housing and Urban Development. 		
Next steps	Due	
The committee will consider the response	N/A	
Contact person		
Caroline Butterworth	DCE – Auckland/Northland / Tāmaki Tai Tokerau	s 9(2)(a)

3. Updates for Hon Tama Potaka, Associate Minister of Housing

Board approved Tenancy Management Framework and Disruptive Behaviour policy		
<ul style="list-style-type: none"> On 1 May 2024 we discussed with you how we were responding to the Government’s Interim Letter of Expectation to remove our Sustaining Tenancies Framework and strengthen our approach to disruptive behaviour. On 28 May 2024 the Kāinga Ora Board approved the Tenancy Management Framework, and a new Disruptive Behaviour Policy. The Framework is principles-based and guides a wider range of customer and tenancy management issues. It provides a consistent approach to how we balance decision making and includes guidance on when we terminate tenancies and end the relationship with the customer. The disruptive behaviour policy puts an emphasis on behaviour change through referrals, warnings and relocations and provides clear thresholds for moving to tenancy termination in cases of serious or persistent behaviour. This will help to accelerate decision making in these cases. The Framework and Policy will take effect from 1 July 2024. The implementation plan will roll out over July and August 2024 and cover communications, engagement, reporting and guidance, process, change and training for our people. Part of this will be engaging with targeted external groups, including Māori groups to inform them on the framework and consider any improvements that could be made. Another important piece will be communication to our customers around what the changes will mean and clarifying expectations and obligations for both tenants and Kāinga Ora as the landlord. This may also include a proactive media release explaining the changes and interviews if requested. This activity will occur in later July 2024 and we will engage your office in the planning for this communication. A review of implementation is scheduled for September with a report back to Board in October. 		
Next steps		Due
We will engage with your office in the planning for July 2024 communication		N/A
Contact person		
Nick Maling	GM National Services	s 9(2)(a)

Kāinga Whenua Loan Scheme update
<ul style="list-style-type: none"> A briefing was provided to Minister’s in April 2024 on the modernisation of the Kāinga Whenua Loan Scheme. Kāinga Ora have made key changes to Kāinga Whenua Loan criteria, to provide more choice and opportunities for whānau accessing the loan for housing on Multiply owned Māori Land. The first tranche of changes to the Kāinga Whenua Loan were rolled out to customers on the 31st of May 2024. These include changes to the insurance premium, reduction of the deposit requirements and removal of the loan cap.

- Kāinga Ora are continuing to work alongside the Ministry of Housing and Urban Development, Te Puni Kōkiri and Kiwibank to strengthen the loan offerings and implement further changes to the scheme.

Next steps		Due
		N/A
Contact person		
Te Ariki Pihama	Ringa Raupa DCE – Māori	s 9(2)(a)

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4. Summary of papers sent

Paper	Purpose
Ad hoc Update on OSM homes stored in Helensville AH 24 037	This note updates you on the 102 offsite manufactured (OSM) homes that were in storage in Helensville. A previous update was sent in February 2024 (AH 24 006)

5. Upcoming advice to be delivered in the next month

s 9(2)(f)(iv)			
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§ 9(2)(b)(v)	[REDACTED]	[REDACTED]	[REDACTED]
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6. Kāinga Ora OIA requests

Reference number	Requestor	Type	Request summary	Minister(s)	To MO for	Response due
OI 24 214	Azaria Howell	Media	<i>Information</i> Request for communications relating to change process	Hon Chris Bishop	Noting FYI	12/06/2024 extended
OI 24 228	Thomas Raethal	Opposition	<i>Information</i> Request for proposal documents to reduce expenditure	Hon Chris Bishop	Consultation	10/06/2024 extended
OI 24 245	Ethan Manera	Media	<i>Information</i> Request for information regarding the use of te reo Māori	Hon Tama Potaka	Consultation	14/06/2024 extended
OI 24 266	Hannah McCallum	Media	<i>Development</i> Request for information about a Wellington development	Hon Chris Bishop	Consultation	13/06/2024 extended
OI 24 267	Meg Stewart Ward	Opposition	<i>Documents</i> Request for annual review prep pack	Hon Chris Bishop	Not being provided	12/06/2024
OI 24 274	Member of the public	Public	<i>Information</i> Request for information about connectors and consultants	Hon Chris Bishop	Not being provided	02/07/2024 extended
OI 24 278	Member of the public	Public	<i>Development</i> Request for information about a Wellington development	Hon Chris Bishop	Not being provided	02/07/2024 extended
OI 24 285	Ma Swann	Opposition	<i>Information</i> Request for information about staff reductions	Hon Chris Bishop	Noting FYI	05/07/2024 extended
OI 24 291	Ohakune Residents and Ratepayers Society	Public	<i>Development</i> Request for information about an Ohakune development	Hon Chris Bishop	Not being provided	10/06/2024
OI 24 296	Member of the public	Public	<i>Development</i> Request for information about a planned Dunedin development	Hon Chris Bishop	Noting FYI	12/06/2024

OI 24 301	Member of the public	Public	<i>Development</i> Request for information about an Ohakune development	Hon Chris Bishop	Not being provided	12/06/2024
OI 24 302	Connor Stirling	Media	<i>Information</i> Request for data on the Home Lease programme	Hon Chris Bishop	Noting FYI	17/06/2024
OI 24 303	Ohakune Residents and Ratepayers Society	Public	<i>Development</i> Request for information about an Ohakune development	Hon Chris Bishop	Not being provided	18/06/2024
OI 24 306	NZCTU	Public	<i>Information</i> Request for information about the Board correspondence relating to the review of Kāinga Ora	Hon Chris Bishop	Consultation	20/06/2024
OI 24 309	Member of the Public	Public	<i>Development</i> Request for costs of developments between 2017-2023	Hon Chris Bishop	Not being provided	18/06/2024
OI 24 311	Member of the Public	Public	<i>Information</i> Request for information about ending first home grants	Hon Chris Bishop	Not being provided	20/06/2024
OI 24 312	Member of the Public	Public	<i>Information</i> Request for information about partnerships with iwi	Hon Chris Bishop	Not being provided	20/06/2024
OI 24 313	Thomas Coughan	Media	<i>Information</i> Request for information about ending first home grants	Hon Chris Bishop	Noting FYI	21/06/2024
OI 24 320	Matthew Littlewood	Media	<i>Information</i> Request for information about Dunedin property	Hon Chris Bishop	Noting FYI	21/06/2024
OI 24 323	Stewart Sowman-Lund	Media	<i>Information</i> Request for information about ending first home grants	Hon Chris Bishop	Not being provided	24/06/2024

OI 24 327	Meg Stewart Ward	Opposition	<i>Information</i> Request for information about performance plans and service delivery	Hon Chris Bishop	Noting FYI	25/06/2024
OI 24 329	Member of the Public	Public	<i>Information</i> Request for information about costs and staffing of Urban development Act (SDPs)	Hon Chris Bishop	Noting FYI	25/06/2024
OI 24 331	PSA	Interest Group	<i>Information</i> Request for information about external advice on organisational change	Hon Chris Bishop	Noting FYI	27/06/2024
OI 24 332	Sophie Trigger	Media	<i>Information</i> Request for information about Kāinga Ora review	Hon Chris Bishop	Noting FYI	27/06/2024
OI 24 338	Matt Swann	Opposition	<i>Information</i> Request for information about submitted initiatives not funded through the Budget 2024	Hon Chris Bishop	Noting FYI	01/07/2024
OI 24 339	Member of the Public	Public	<i>Information</i> Request for information about entering first home grants	Hon Chris Bishop	Not being provided	01/07/2024

7. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor

[REDACTED]	[REDACTED]	s 9(2)(f)(iv) [REDACTED] [REDACTED] [REDACTED]	[REDACTED] [REDACTED] [REDACTED]	[REDACTED]
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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