

WEEKLY REPORT

Kāinga Ora - Homes and Communities





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1. Updates

Another offsite manufacturing project delivered in Auckland.

ROAC

An 18-unit three-storey walk-up in Canal Road, Avondale was completed just before lockdown, and with the move to COVID Alert Level 3, is now ready to be tenanted. Canal Road is the second of a four-project Kāinga Ora research and development programme which combines offsite manufacturing (OSM) technologies to enable the delivery of homes manufactured to a factory level quality.

Innovation is one of the key priorities in Building Momentum – our construction plan for future homes. The three-level walk-up apartments contain 18 two-bedroom homes built using Cross Laminated Timber (CLT). This is a building system that Kāinga Ora has been among the first to adopt extensively in New Zealand. Other innovations included the use of factory-built bathroom pods and laundries.

Canal Street follows the delivery of our Busby Street development in Blockhouse Bay earlier this year. Busby Street is the first Kāinga Ora OSM development to achieve 7-Homestar rating. The third project, Taramea Street, also in Avondale, is in the final stages of work. Civils have recently started on the fourth and final project in Woodward Road, Mt Albert.

The project is a collaboration between XLam, the CLT manufacturer, Concision, who supply the engineered panels, RM Design, the architect, and Miles Construction, the build partner.

Patrick Dougherty GM Construction and Innovation

9(2)(f)(iv)

Support for community vaccination in Auckland

We have partnered with a group of Pasifika community organisations to build awareness of community vaccination events. Last week there was a focus on our Samoan customers to build awareness of the Māngere Town Centre vaccination event over the weekend. A total of 42 staff fluent in Samoan made calls to 1,145 of our Samoan speaking customers across Māngere and Favona. We sent 2,234 additional texts to other Kāinga Ora customers in Māngere and Favona in English. On the ground, our teams are working with Cause Collective and Southseas, and we have committed similar support for community vaccination events across Manukau and Ōtara in the coming weeks.

Caroline Butterworth DCE Tāmaki Tai Tokerau

Wellington Solar trial update

We have reached a significant milestone with contracts now signed for solar panels.

Contracts have been signed with Harrisons Energy Solutions Ltd and World Solar (2020) Limited for the design, supply and installation of solar systems on 100 homes in the Wellington region. We are now talking with selected customers in homes that fit the criteria for the trial, and inviting them to participate. Several customers have already agreed to take part in the trial. A key benefit for customers being a part of this opportunity is a reduced electricity bill. On-site assessments will begin in October and, all going well, we expect installations will start in late 2021.

Kāinga Ora is aware of the recent reports about potential human rights issues in the polysilicon supply chain. We have taken care to thoroughly investigate and reduce our risk of purchasing panels that are not compliant with international standards of human rights. This has resulted in taking more time in the product selection process and subsequent signing of contracts, to ensure we have assurance of the supply chain.

Gareth Stiven GM Strategy Finance and Policy

Matauranga Maori Programme - Place Based Pilot

Alongside our many initiatives within the Mātauranga Māori space, this place-based pilot is being run for the team in the Hamilton office. There are 29 kaimahi enrolled and participating in the 12-week programme to ensure that we are moving towards being grounded in Te Ao Māori.

The first step in the programme was for each kaimahi to create an Individualised Learning Plan (ILP) to ensure their aspirations and understanding of being grounded in Te Ao Māori was met. Each week, an opportunity to book in an hour slot to sit with a facilitator to flesh out these aspirations is offered, whether it be to go through Te Reo Māori language progressions, basic pronunciation of kupu Māori, learning karakia and whai korero or understanding tikanga and protocols that are often carried out such as powhiri and whakatau and the reasons why.

An important part of this programme is to allow every individual no matter their ethnicity to dig a little deeper into themselves and find out who they are and where they come from both from a Māori perspective (whakapapa and pepeha), but also a multi-cultured perspective

(villages or religions that they are associated with). Every Friday, all participants come together for an arranged session including Te Tiriti o Waitangi, Maori land wars and local history. We recognise that each individual learns differently so these sessions combine guest speakers, onsite visits and always end with waiata and haka that are commonly used for meetings and gatherings.

> Te Ariki Pihama Ringa Raupa DCE Māori

Masterplanning for Universal Design commences

In August 2021, the Urban Development, Land and Housing Supply Pae Tataki endorsed the start of a project to set out a process to incorporate accessibility and universal design into masterplanned projects. The goals are:

- 1) To ensure accessible homes are considered early in the masterplanning process
- 2) To ensure accessible homes are well located within neighbourhoods
- 3) To ensure that our masterplans are developed using a universal design approach and that this is reflected in the design of streets, public space and amenities.

It will also consider how to increase the number of accessible market, affordable and other tenure homes where Kainga Ora is undertaking land sales. The project is being led by the ái. Urban Design team with support from across Kāinga Ora.

Katia Lietz GM Urban Planning and Design

2. Advice sent in the past week

Due date to Minister's Office	Title	Minister(s)	Contact person
24 September	Ad hoc	Hon Dr Megan Woods	Nick Maling
	Support for Government Vaccination campaign	Hon Poto Williams	
	AH 21 21 77		
24 September	Ad hoc	Hon Dr Megan Woods	Nick Maling
	Impact of COVID-19 Lockdown on Kāinga Ora customers and employees AH 21 75	Hon Poto Williams	
27 September	Ad hoc	Hon Poto Williams	Caroline Butterworth
	COVID-19 Location of Interest	9.1	
	AH 21 82		
29 September	Ad hoc	Hon Dr Megan Woods	Paul Clearwater
	Wood Street Update		
	AH 21 80		

3. Uncoming advice to be delivered in the next month 9(2)(f)(iv)

4. Kāinga Ora OIA requests

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Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 21 345	Office of Nicola Willis	686 Swanson Road Request for emails and reports relating to the property	Tbc	7/7/2021
OI 21 387	Member of the public	14 Bristol Street Request regarding property at 14 Bristol Street	n/a	29/9/2021
OI 21 389	Member of the public	<i>Letters</i> Request for previous tenant letters	n/a	1/10/2021
OI 21 390	Member of the public	Property in Whangarei Request about tenant behaviour	n/a	1/10/2021
OI 21 392	Office of Michael Woodhouse	<i>Dunedin</i> Request for properties built in Dunedin since 2017 and future builds	At office of Hon Woods	5/10/2021
OI 21 393	Member of the public	<i>Files</i> Request for files regarding a leaky home	n/a	5/10/2021
OI 21 394	Member of the public FYI website	Construction dates Request for construction dates for Ormiston Rise KiwiBuild homes	n/a	6/9/2021
OI 21 395	Member of the public	ASB policy	n/a	6/9/2021

		Request for ASB policy		
OI 21 396	Member of the public	Tenancy tribunal	n/a	6/9/2021
		Request for documents for a tenancy tribunal case		
OI 21 397	Member of the public	Smart Homes policy	n/a	7/9/2021
		Request for updates on the policy		
OI 21 373	Office of Chris Bishop	Wood Street	1/10/2021	7/10/2021
		Request or information about this development	Hon Woods	
OI 21 341	Media	External contractors	1/10/2021	8/10/2021
		Request for the amount spent on the top 10 external contractors over 2020/21 FY	Hon Woods	
OI 21 399	Member of the public	Intentions in Ōtautahi	n/a	8/10/2021
		Request for information regarding purchase of properties in Ōtautahi		
OI 21 401	Member of the public	Maintenance	n/a	13/10/2021
		Request for Käinga Ora maintenance policy		
OI 21 402	Member of the public	Wood Street Request for actions Kāinga Ora has taken since April	n/a	13/10/2021
OI 21 403	Media	Retrofit programme	6/10/2021	13/10/2021
	RC	Request for information about the retrofit programme	Hon Woods	
OI 21 405	Member of the public	Rotorua motels	n/a	14/10/2021
	24~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Request for all information about Kāinga Ora activity changing motels to transitional housing in Rotorua		
OI 21 406	Member of the public	Carbon neutrality	n/a	14/10/2021
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		Request for information about Kāinga Ora carbon neutrality		
Oi 21 404	Member of the public	about Kāinga Ora carbon	n/a	15/10/2021
Oi 21 404	Member of the public	about Kāinga Ora carbon neutrality	n/a	15/10/2021
Oi 21 404 OI 21 408	Member of the public Member of the public	about Kāinga Ora carbon neutrality <i>Auckland council</i> Request for a copy of an agreement between Kāinga Ora and Auckland	n/a n/a	15/10/2021

		Request for updates on various Kāinga Ora projects		
OI 21 376	Member of the public	Building costs	n/a	15/10/2021
		Request for the building costs of various Kāinga Ora projects		extended
OI 21 410	Member of the public	Various projects	n/a	18/10/2021
		Request for updates on various Kāinga Ora projects		
OI 21 411	Member of the public	Cost of repairs	n/a	19/10/2021
		Request for the cost of repairs on Palmerston North homes		
OI 21 412	Member of the public	Transfers and exits	n/a	19/10/2021
		Request for number of transfers and exits		
OI 21 413	Media	Pensioner's complex	12/10/2021	19/10/2021
		Request for information about pensioner complex	Hon Woods	
Oi 21 414	Media	Purchases	13/10/2021	20/10/2021
		Request for information on homes purchased over the past five years	Hon Woods	
OI 21 416	Member of the public	Member of the public	14/10/2021	21/10/2021
		Request for information on	Hon Woods	
	NC.	when a member of the public lived in a Kāinga Ora home	Hon Williams	
OI 21 415	Member of the public	14 Bristol Street	15/10/2021	22/10/2021
	<u></u>	Request for information about the facility at 14 Bristol Street	Hon Woods	
OI 21 417	Member of the public	OSM	n/a	25/10/2021
		Request for information about future and completed Kāinga Ora projects using OSM		
OI 21 362	Office of Jan Logie	Accessible Housing	19/10/2021	26/10/2021
		Request for documents on accessible housing and universal design	Hon Williams	extended

5. Appendix One: COVID-19 Weekly Activity Dashboard