

16 September 2021

s9(2)(a)



OI 21 351

Thank you for your email of 05 August 2021 requesting information relating to Universal Design under the Official Information Act 1982 (the Act). I have addressed each of your questions in turn below.

***Figures for Kāinga Ora's housing stock, broken down by housing style.***

Breakdowns of Kāinga Ora's stock by house size and Territorial Local Authority is publicly available at the following link <https://kaingaora.govt.nz/publications/housing-statistics>.

***How many Kāinga Ora homes currently meet Universal Design standards?***

Kāinga Ora has not historically tracked the number of our houses that meet universal design standards; however, this is now being tracked as of 1 July 2021 in line with our accessibility policy and will be available in future reporting periods.

As this information does not exist I am refusing this part of your request under section 18(e) of the Act.

***How many Kāinga Ora homes have been built for public housing tenants since January 2020, and of these, how many were built to Universal Design standards?***

Between 01 January 2020 and 31 July 2021 Kāinga Ora has built 2,494 properties for state housing purposes. This includes new builds and redevelopments.

As per our response to the previous question, we have not historically tracked this information, however it is being tracked as of 1 July 2021; I am therefore refusing this part of your request under section 18(e) of the Act.

***All correspondence, including reports and briefings regarding the benchmark reporting around the 15 per cent target for Universal Design from January 2020 to date.***

All correspondence on Kāinga Ora's benchmark reporting cannot be made available without substantial collation and research. I am therefore refusing this part of your request under section 18(f) of the Act.

The following documents however do fall within the scope of your request and are enclosed;

1. Accessibility of the NZ Disability Action Plan for the period January 2020 – June 2020 (A)
2. Accessibility of the NZ Disability Action Plan for the period January 2020 – June 2020 (B)
3. Accessibility of the NZ Disability Action Plan for the period July 2020 – December 2020
4. Accessibility of the NZ Disability Action Plan for the period January 2021 – June 2021

These reports are submitted to the Office for Disability Issues and more information on their work and the Disability Action Plan is available at [www.odi.govt.nz](http://www.odi.govt.nz)

Additionally Kāinga Ora's Accessibility Policy 'plan on a page' is enclosed which you may find useful.

***How many complaints has Kāinga Ora received from its tenants regarding its homes being inaccessible over the past 3 years?***

Kāinga Ora does not track complaints regarding inaccessible properties. As such I am refusing this part of your request under section 18(e) of the Act.

Under section 28 of the Act, you have the right to have the Ombudsman review this response. Contact details for the Ombudsman can be found at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

If you would like to discuss Kāinga Ora's ongoing activity in the accessibility space, and how we are supporting the needs of our tenants, please feel free to contact us via [mediaenquiries@kaingaora.govt.nz](mailto:mediaenquiries@kaingaora.govt.nz).

Yours sincerely



**Rachel Kelly**  
Manager – Government Relations