

13/05/2025

s 9(2)(a)

Tēnā koe s 9(2)(a)

I write in response to your request dated 10 April 2025, for information under the Official Information Act 1982 (the Act):

1. *The total amount spent by your department on Microsoft Office licences or subscriptions for the most recent financial year (1 July to 30 June).*
2. *A brief description of what this cost covers (e.g. number of users, types of licences, etc.).*
3. *A list of Microsoft products or services (e.g. Outlook, Teams, OneDrive, SharePoint, Azure) currently in use within the organisation.*
4. *The number of staff or users currently covered by Microsoft licensing.*
5. *Whether any core business systems (e.g. document management, internal comms, project management, data storage) are hosted or run through Microsoft platforms (such as SharePoint, Azure, or Teams).*
6. *Details of any enterprise agreements or long-term contracts with Microsoft, including the duration and renewal dates.*
7. *Whether there are any significant non-Microsoft alternatives used in the organisation (e.g. Google Workspace, Zoom, Slack, Dropbox), and if so, for what purpose.*

If possible, I would appreciate receiving this information in an accessible format (such as a table or summary document).

Your questions and our responses are listed below.

1. The total amount spent by your department on Microsoft Office licences or subscriptions for the most recent financial year (1 July to 30 June).

For the financial year 2023/2024 (the most recent complete financial year 1 July to 30 June), the Kāinga Ora Technology / Digital team spent \$4,595,855.65 (incl GST) on Microsoft costs.

2. A brief description of what this cost covers (e.g. number of users, types of licences, etc.).

The cost detailed in part one of your request covers the following:

- Microsoft Unified Support Agreement
- Microsoft Enterprise Subscription Agreement
- Cost covers:
 - M365 E5 unified

- Azure
- Dataverse Database Capacity
- Dataverse Log Capacity
- D365 Customer Service
- D365 Team Members
- Defender Endpoint Server
- Exchange Server
- Exchange Online
- GitHub
- Power Apps
- Power Automate
- Power BI
- Power Pages
- SQL Server
- Teams
- Project
- Visio
- Visual Studio

3. A list of Microsoft products or services (e.g. Outlook, Teams, OneDrive, SharePoint, Azure) currently in use within the organisation.

Please see below for a list of Microsoft products or services currently in use within the organisation:

- Windows
- Microsoft Server
- Windows 365
- M365 suite (incl. Project & Visio)
- Edge
- SPO
- Azure
- Azure B2C
- Azure Firewall
- Entra ID
- InTune
- Power BI Pro
- OneDrive
- Teams
- SharePoint Online
- Viva
- Defender for EndPoint
- Defender for Identity
- Defender for SQL
- Microsoft Purview

- Microsoft Dynamics
- Exchange Online
- Exchange Online Archive
- Exchange Online Protection

4. The number of staff or users currently covered by Microsoft licensing.

As of 30 April 2025, 3249 staff were covered by the Microsoft licensing at Kāinga Ora.

5. Whether any core business systems (e.g. document management, internal comms, project management, data storage) are hosted or run through Microsoft platforms (such as SharePoint, Azure, or Teams).

We can confirm that core business systems such as internal comms, project management and data storage are hosted through Microsoft Platforms.

6. Details of any enterprise agreements or long-term contracts with Microsoft, including the duration and renewal dates.

Please see the below details, relating to agreements and contracts with Microsoft:

- Microsoft Unified Support Agreement - 25/12/2024 - 24/12/2025
- Microsoft Enterprise Subscription Agreement – 01/10/2024- 30/09/2025 - consisting of:
 - Spark – Microsoft – (Year 1 of 3) Products Subscription, Procured Additional to the Annual Commit (All Tenants) – Term Date: 01 October 2024 to 30 September 2025
 - Spark – Microsoft EA 68198401 Year 1 Annual Commit (On-Prem Products) – Term Date: 01 October 2024 to 30 September 2025
 - Spark – Microsoft – cEAS 6497490 (Year 1 of 3) Annual Commit (HNZ Test Tenancy Products) – Term Date: 01 October 2024 to 30 September 2025
 - Spark - Microsoft EAS 69927385 (Year 1 of 3) Annual Commit (Cloud Products) - Term Date: 01 October 2024 to 30 September 2025.

7. Whether there are any significant non-Microsoft alternatives used in the organisation (e.g. Google Workspace, Zoom, Slack, Dropbox), and if so, for what purpose.

Please see below, for details of non-Microsoft alternatives used within the organisation, alongside a brief description of their purpose:

Productivity Tools:

- Zoom (Very limited) - Video Calling
- Objective – EDRMS, Document Management\System of Record (including Gov365)
- MIRO – collaboration tool
- Atlassian products – JIRA and Confluence – agile delivery and documentation/collaboration

- Chrome – Internet Browsing

You have the right to seek an investigation and review by the Ombudsman of this decision. There is information about how to make a complaint at <https://www.ombudsman.parliament.nz> or by freephone on [0800 802 602](tel:0800802602).

Please note that Kāinga Ora proactively releases some responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/>, with your personal information removed.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'Tracey Taylor', is positioned above the printed name.

Tracey Taylor

General Manager – People, Governance and Capability