

8 May 2024

s9(2)(a)



Thank you for your email of 9 April 2024 to Kāinga Ora – Homes and Communities requesting the following information under the Official Information Act 1982 (the Act):

- *Do Kainga Ora have a policy of removing things such as microwaves, ovens, dishwashers or any appliance from their buildings to prevent them been sold by tenants.*
- *The total amount of times this had policy has occurred if it exists within the Wellington region in not just apartments but also houses, flats or any other location besides office spaces.*

This request is refused under section 18(e) of the Act, in that the document alleged to contain the information requested does not exist.

Kainga Ora like other landlords in New Zealand provide tenants with heating and cooking facilities, which includes stove top/oven and hot water cylinder/s, in their homes. Tenants may also purchase additional appliances and remove them when a tenancy ends.

Kainga Ora lists any chattels provided in the tenancy agreement that tenants sign before moving into a property. These chattels should also be listed in the property inspection report that is also signed at the beginning of the tenancy by the tenant and the landlord.

Tenants must leave behind all of the landlord's chattels when they move out. Kāinga Ora conduct property inspections before and after a tenancy. In addition to the tenancy agreement, the inspection will capture photos and a record of what is present in the home. If the tenant removes any of the listed chattels, they will be liable for the cost of replacement for those chattels.

Please note that Kāinga Ora proactively releases its responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/>, with your personal information removed.

Nāku noa, nā



Rachel Kelly
Manager, Government Relations