

2/07/2025

s 9(2)(a)

Tēnā koe s 9(2)(a),

I write in response to your request dated 7 June 2025, for information under the Official Information Act 1982 (the Act):

For the last financial year,

- *the Housing support managers are required to do an annual inspection, how many are completed from their total number, as a total for NZ (it has to be a physical inspection, not a phone call)*
- *total labour cost for the Health and safety inspection for the full financial year ending 2023 and 2024*
- *What is the annual cost for a company vehicle (excluding fuel)- Toyota Corolla , are they leased or owned by KO ?*

In relation to question one, please see table one.

Housing Support Managers will visit each tenancy at least once over a 12-month period. These visits provide an opportunity to meet with the tenant in person and discuss any issues or concerns they may have about their home. Housing Support Managers also use this visit to ensure essential features, such as smoke alarms, are working as they should. We also assess the overall condition of the property to ensure it is being maintained to Kāinga Ora standards.

Table one: *Total number of Housing Support Manager annual visits completed for the 2024 Financial Year and 2025 financial year to date*

Question	Response
Annual visits in FY 24	63,096
Annual visits in FY 25 YTD (July to May)	62,659

We have interpreted question two to be asking for the total number of health and safety inspections completed, and the labour costs, for the 2022/23 financial year, and the 2023/24 financial year.

I can advise that the total number of completed health and safety inspections for the period July 2022 to June 2023 was 61,110, and that the total combined fees (total cost for completed inspections + total labour cost for minor works) were \$4,751,998.61 (inclusive of GST).

Similarly, the total number of completed health and safety inspections for the period July 2023 to June 2024 was 60,952. The total combined fees (total cost for completed inspections + total labour cost for minor works) were \$6,249,740.81 (inclusive of GST).

In relation to your questions relating to our company vehicles, we have interpreted your questions as to be asking for the following:

1. Whether Kāinga Ora lease or own our vehicles (or both)
2. Based on a standard Toyota Corolla, what is the average/rough annual cost, excluding fuel

Kāinga Ora currently owns all our vehicles in the fleet. Based on our Toyota Corolla Hybrid vehicles (we only own Toyota Corolla hybrid vehicles), the yearly cost to own is estimated to be around \$5,800 (includes GST), excluding fuel. It is important to note that costs will vary with the different ages and requirements of each vehicle, so this cost is our best approximation.

You have the right to seek an investigation and review by the Ombudsman of this decision. There is information about how to make a complaint at <https://www.ombudsman.parliament.nz> or by freephone on [0800 802 602](tel:0800802602).

Please note that Kāinga Ora proactively releases some responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/>, with your personal information removed.

Nāku iti noa, nā



Rachel Kelly
Manager – Government Services