

09 JUL 2019



Thank you for your 11 June 2019 request under the Official Information Act (OIA) for:

'... copies of any community consultation plans or reports from Housing New Zealand's large-scale developments in:

- *Northcote*
- *Mt Roskill*
- *Mangere*
- *Oranga*

Can I please also have access to master plans for each project.'

I understand that you have considered the publicly available information and believe that it does not include the community consultation documents or master plans. However I have been advised that the masterplans and consultation information, for the areas we are working in, are available online at the following web addresses:

www.Owairakadevelopment.co.nz

www.mtroskillsouthdevelopment.co.nz

www.Mangeredevelopment.co.nz

www.Northcotedevelopment.co.nz

www.poriruadevelopment.co.nz (master planning is currently underway and informed by community engagement)

HLC notes that engagement with a community is bespoke and reflects the needs of the community concerned. While there is an overall approach to community engagement and community communications, one of our key principles is to learn as we go, and it therefore changes as the project develops. As an example, I attach the communications and community approach for Northcote. Please note, this is our starting position and develops and deepens as the project develops and we learn more about our communities.

While the above websites are updated frequently as the projects develop, some detail is not included to protect the privacy of local tenants and residents whose names and addresses are contained in the information. With regard to your request, I consider that this private information may be withheld, under section 9(2)(a) of the OIA. I do not consider that the public interest in release of this information outweighs the need to withhold it.

However, HLC is willing to provide you with an opportunity to meet the team and talk to them about the masterplans and consultation plans, at HLC's Auckland Office. Should you wish to take up this offer please advise Kirsty Charles, HLC Strategic Relationships and Placemaking Manager, on 09 952 8556 or by email to: Kirsty.Charles@hlc.co.nz .

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'A. Travis'.

Alex Travis
Acting Manager Government Relations Unit

Comms/Community

PRINCIPLES:
1. Tenants First
2. Share as we go
3. Show by doing

