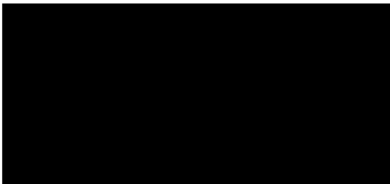


6 DEC 2019



Thank you for your email of 14 November 2019 to Kāinga Ora – Homes and Communities requesting the following information under the Official Information Act 1982 (the Act):

- 1) *Can you please provide the percentage of dwellings planned in Auckland by Kāinga Ora that are considered accessible.*
- 2) *Please consider those that are currently planned and/or consented for development.*
- 3) *Please provide total number of planned and/or consented dwellings and the total number of these that are considered accessible”*

I have interpreted your request to mean properties that meet universal design standards and unfortunately, Kāinga Ora does not currently record the percentage of or total number of accessible properties.

I am therefore refusing your request under section 18(g) of the Act because we do not hold the information you requested.

Kāinga Ora is focused on making our homes more accessible, including by designing and building more accessible homes and considering accessibility in the context of our retrofit programme. This means that Kāinga Ora will be improving the accessibility of its homes and the number of its homes that meet universal design and other standards. It also means that if a demolition involves an accessible property, then it will be replaced with another property that is accessible in either the redevelopment or in the local area

We have recently published our Accessibility Policy 2019-2022, designed to improve the accessibility of our homes and the way that we understand and respond to current and future tenants' needs. I am enclosing a copy of this policy for you.

Under this policy, Kāinga Ora will have a target of at least 15 percent of new properties meeting universal design standards by 2021/22. This is an achievable and important first step, which Kāinga Ora will improve on over time.

If you require more information, I invite you to contact Karen Davidson on 021 518 496 or at Karen.Davidson@kaingaora.govt.nz.

You have the right to seek an investigation and review of my response by the Ombudsman, in accordance with section 28(3) of the Act. The relevant details can be found on the Ombudsman's website www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely



Rachel Kelly
Manager Government Relations