

14 April 2025

s 9(2)(a)

Dear s 9(2)(a)

Thank you for your email dated 17 March 2025 requesting the following information from Kāinga Ora – Homes and Communities:

- 1) *With the tender process now closed, where in the process is Kainga Ora now in selecting a supplier? How many proposals were submitted?*
- 2) *In an OIA request I recently received, it described the wool carpet Kainga Ora introduced from January 2024 as a reasonably “low increase in cost” of between \$200 and \$400 per home. Is it correct that price range was on top of what nylon carpet was costing?*
- 3) *How much, on average under its current arrangement, does it cost to use nylon in one of its homes? Does Kainga Ora know how many houses over the six-month period had the wool carpet installed?*

Although parts one and two of your email were responded to on 17 March 2025, part three was interpreted as a request under the Official Information Act 1982 (the Act). A response to the questions in part three of your request have been provided below.

How much, on average under its current arrangement, does it cost to use nylon in one of its homes?

We use the calculation of \$43.18 per m² to install nylon carpet in our homes. This includes the cost to supply and lay carpet including floor preparation, smooth edge and threshold strip.

Does Kainga Ora know how many houses over the six-month period had the wool carpet installed?

Kāinga Ora does not centrally record the type of carpet (wool or nylon) installed in its new or retrofitted homes and any attempt to determine this figure would require the assessment of thousands of property files. I am therefore refusing this part of your request under section 18(f) of the Act, as ‘...the information requested cannot be made available without substantial collation or research...’

However, we can advise you that from 31 August 2024 to 28 February 2025, Kāinga Ora purchased 6,961 m² of wool carpet from its supplier at a cost of \$131,345. The cost for this wool carpet did not include the costs associated with laying the carpet.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available online at <https://www.ombudsman.parliament.nz/> or by phone on 0800 802 602.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-request/> with your personal information removed.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'G Stiven', with a stylized flourish at the end.

Gareth Stiven
General Manager – Strategy, Finance, and Policy