

Community Reference Group (CRG) Meeting #13

Date:	Thursday 9 November
Time:	5:30pm – 7:30pm
Venue:	Room – 7C09, Ground floor of Block 7, Massey University in Wellington

Agenda:

1.	Welcome and Introductions	Josh
2.	Previous minutes and actions	Josh
3.	Construction Update for Arlington	Jonathan
4.	Construction Update for Rolleston	Tim
5.	Single Site Supported Housing Update	Kathy/Abbie
6.	Transitioning from the CRG into new community forum	Josh
7.	Thank everybody for supporting the CRG	Josh
8.	Close	Josh

Attendee:	Organisation:
Josh Clark (Chair) (Standing in for Jane Black)	Kāinga Ora
Kathy Furfie	Kāinga Ora
Abbie McKoy	Kāinga Ora
Tim Parker	Kāinga Ora
Jonathan Scholes	Kāinga Ora
Tayla Ewens	Kāinga Ora

Murray Edridge	Wellington City Mission
Maria Millin	Wellington City Mission

Cathie Penetito	Community Member
Carol Comber	Community Member
Peter Cooke	Community Member
Steve Cromb	Community Member
Jack Wood	Community Member
Audrey Sebre	Community Member
Marty Sebre	Community Member
Karen Smyth	Community Member
Dave Smyth	Community Member
Toby Bourke	Community Member

Apologies from:	Organisation:
Jane Black	Chair

Agenda Items:

Item	Particulars	Action
1.	Welcome and Introductions	
	<p>Meeting starts at 6:03pm.</p> <p>Skipped introductions as everyone knew each other.</p>	
2.	Previous minutes and actions	
	<p>Kainga Orawhai Trees: Tim has confirmed that trees and landscaping plans have been approved with the resource consent around Blocks A and B.</p> <p>Josh has circulated information about Rolleston (Te Ō) Single Site Supported Housing contract with Wellington City Mission.</p> <p>An opportunity for community members to visit of new homes in 2024 once the site is ready, before customers move in.</p> <p>Owen Street Community Event</p> <ul style="list-style-type: none"> - No date has been confirmed. When a date is agreed, an invitation will be shared with attendees. <p>Te Mara – bollards</p> <ul style="list-style-type: none"> - The issue has been discussed with the Kāinga Ora lease team who have raised it with council. - No bollards will be installed at this site by Kāinga Ora as council approval is required and this has not been provided. - The operations team has sent reminder letters about parking to all customers in Te Mara. - Kathy recommends concerned neighbours can take note of illegally parked cars registration numbers and share details with Kāinga Ora Provide feedback or a complaint:: Kāinga Ora – Homes and Communities (kaingaora.govt.nz) and owners can be approached. <p>Arlington - graffiti</p> <ul style="list-style-type: none"> - Kāinga Ora to work with construction liaison group and report back. This issue has now logged with our contractor CMP who will resolve the graffiti issue. <p>Josh presents slide show.</p>	
3.	Construction Updates for Arlington	
	<p>Jonathan Scholes provides update about Arlington.</p> <ul style="list-style-type: none"> - Cost escalated over 18 months (including a 20% increase over a 13-month period). - Kāinga Ora has identified opportunities to make design changes that will be consistent with proposed district plan changes. 	

	<ul style="list-style-type: none"> - Note: the WCC district plan process is not yet complete (information about the district plan is on the Wellington City Council website). - These changes may include building higher on parts of the site and avoiding the steeper areas. Incorporating more green spaces is being considered. - The work done to date (e.g. building platforms) will be included in any new building designs. - A consultation process for the Arlington development is planned. - The same number of people will be housed on this site as were planned previously. - There is community interest in the number of accessible homes and the typology of homes in this development. - Construction materials for the buildings on this site were discussed. 	
4. Construction Updates for Rolleston		
	<p>Tim Parker speaks to slideshow.</p> <ul style="list-style-type: none"> - Block A and B - complete - Block C - internal works complete; boundary complete, working through internal landscaping. The fence line has been taken right back to the building. - Block D - working from top to bottom; top floors nearing completion. Studio kitchens and balconies installed. <p>This development has been gifted the name Te Ō from mana whenua and Kura Moeahu.</p> <ul style="list-style-type: none"> - Reflecting the location of Te Ō ', some of the following aspects were noted by mana whenua: <ul style="list-style-type: none"> o Rongoā – medicinal properties o Manu – native birds o Ngā Wai Tuku Kiri – water properties and tributaries - Mana whenua also contributed to the development of designs and the colour scheme for way finding. - Each building will correspond to a different colour. <p>Tim shared the design of site signage (refer to photos in slideshow)</p> <ul style="list-style-type: none"> - all signs are made of 'antivandal' metal (NB the supplier also provides metal signs for Metlink). Signs will be easily cleaned and are replaceable. - Some community concerns about location of signs. Tim will investigate and see if any adjustments are possible. <p>Once the work is complete, the site will be blessed by mana whenua at an event with Wellington City Mission, community members and others invited. Wellington City Mission is planning to get a translation of Te Ō from mana whenua to share.</p> <p>Carparking</p>	

	<ul style="list-style-type: none"> - there will be 21 spaces for cars on site, they will be allocated to customers depending on need. There will be a waitlist for carparks. - While some customers will have to wait for a carpark. It is expected that few tenants of this development will have cars. <p>Block D has graffiti which could be replaced by street/mural art.</p> <p>Murray (Wellington City Mission) expressed appreciation and gratitude to the build partner as he has looked through the development and compliments the work done to date.</p> <p>Concern raised about a boundary fence with neighbour at 19 Rolleston Street. This has been passed on to Tim Parker.</p> <p>If community members have concerns about damage or unsafe areas in Te Ō, please contact Kāinga Ora quickly so they can be resolved.</p> <p>Privacy for customers and neighbours was raised and Josh says they will look at privacy treatment and see what they can do.</p> <p>Cathie asks if the lights on all night long can be turned off as they are keeping neighbours awake. Tim to go turn them off after meeting and to address.</p>	
5. Single Site Supported Housing (SSSH) update		
	<p>Josh speaks to slideshow.</p> <p>Kāinga Ora is on track to complete construction of Rolleston by early 2024 and will continue to finalise work with Wellington City Mission to deliver the single site supported housing service once the development is completed.</p> <p>Murray had made an appointment with the site manager and will confirm later.</p> <p>All services within Te Ō will be supported by Wellington City Mission (including the community room); the team will have a small office space on the ground floor of Block D. Other amenities like the playground will be completed when customers are in residence as Kāinga Ora and Wellington City Mission will work with them to see what they would like within the development.</p> <p>Jack mentions the significance of the history of this site as this was a brick making site and asks if there could be a way to signify the history through an image or something similar. Tim talks about having a map that shows the cultural and historic use of the site and it will be displayed where it can be seen by tenants and visitors. Abbie also mentions that there are some bricks somewhere.</p>	

	<p>Steve talks about the Kāinga Ora website. He provides feedback on the structure of the site saying that the contact details should be found in a more prominent place rather than under the FAQs. He also mentions that there is no phone number for the public to go directly to somebody from Kāinga Ora.</p> <p>Josh takes that into account and Tim responds that they will be able to use the standard 0800 601 801 phone number and can be transferred to Tim if they mention what their call is regarding.</p> <p>Going forward, the website will be with WCM. Steve reiterates that he would like to see the contact details brought forward.</p> <p>Jonathan says that regarding communication, Kāinga Ora would like to have the issue brought straight to whomever it may concern.</p> <p>WCM will be the first point of contact going forward even if people have concerns about the building.</p> <p>Josh talks about how they can discuss more about the different scenarios and the responses for each, with Murray and his team. Murray says that when it is operating, they would like a single number to report issues related directly to this development.</p> <p>Steve says that the site has been updated recently as is talks about WCM already.</p> <p>Jack asks if a 'Welcome Pack' is still going to progress as previously spoken about. Murray says that it is the intention to progress this.</p>	
6.	Transitioning from the CRG into new community forum	
	<p>Josh speaks to slideshow.</p> <p>Josh explains that Kainga ora is moving to a City-Wide approach and would like to end CRG meetings to develop a new community forum.</p> <p>City-Wide means to keep all communities informed through a more inclusive strategy, sending City-Wide updates with a clear view of development activity online and face-to-face. The CRG focussed of two individual sites does not align with the City-Wide Approach.</p> <p>With the number of homes being developed and delivered, Kainga ora had to ensure that they still meet our legal obligations as well as doing justice to all developments and investing time everywhere from an engagement perspective.</p> <p>Audrey asks what this will look like.</p>	

	<p>Josh responds starting by explaining all the developments will be uploaded to Social Pinpoint. He mentions that there will be Community Drop-In Sessions.</p> <p>Abbie explains that Social Pinpoint is an interactive mapping tool that allows you to see the developments in each area and keep up with the progress. Not so easy creating and sending out the fact sheets as things change all the time. Want to keep updates relevant. Abbie explains that everybody will be receiving a postcard that directs you to the website. She mentions the Drop-In sessions happening in Strathmore as well as Newtown Festival in March 2024.</p> <p>Peter explains that he does not agree with the new strategy as Social Pinpoint does not replace the CRG Forums. He feels that the loss of CRG is a major blow for this community and it is a shame to drop these sessions especially with the big Arlington Site coming up.</p> <p>Abbie talks about how with Arlington, there could be another group required while more decisions come up. With this group transitioning, and with WCM taking a bigger role, conversations and discussions can still be had in a way that considers everybody's time and the projects current state.</p> <p>Cathie supports everything that Peter has said. She will be pushing very hard for a similar forum for the Arlington Site in the Mount Cook Mobilise meetings. She doubts that people who attend the Strathmore Drop-In Session will be interested in the Arlington Site.</p> <p>Cathie has looked at the site and looked at the drop-in sessions and the 4 bullet points. All it is, is what Josh has given to the group already. Cathie had received the postcard in the mailbox and does not like to have to use her phone to go into the website and work through the site to compare to the Terms of Reference that they had for the CRG, and the list of all the minutes and looking at what they had achieved and what Kāinga Ora had achieved.</p> <p>Josh speaks about what the alternative will look like. There will be an alternative and the CRG will not be cut off, Kāinga Ora wants to work with the community to set something up. Peter asks if Josh can say more, and Josh responds that he wants to have that discussion.</p> <p>Abbie speaks about how Kainga ora is trying to work out what the next stage will look like and what the new structure will look like as they will not be discussing the construction anymore.</p> <p>Abbie is wanting to move into more in-person stuff as the team is so busy trying to get information out. Kainga ora is having meaningful conversations with the Mount Cook CRG but not with any other neighbourhoods.</p>	
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	<p>Kathy says that they will have tenancy staff on site to attend things and to have conversations.</p> <p>Jonathan says that there must be an alternative but instead of speaking only about projects, to start looking at what is happening overall.</p> <p>Josh speaks about the transition and talks about how the decision to make a transition has not been easy to come to. There has been a lot of internal discussion.</p> <p>Peter is happy to hear that they have been a positive contribution to the development. He says that continuing to discuss is good and there is no future in not speaking about it.</p> <p>Josh speaks about what the forum will look like, WCM will be present there as well as Josh to resolve any issues that come through.</p> <p>Peter suggests that it could be two separate things and to establish a relationship with WCM for Rolleston and one for Arlington.</p> <p>Murray says that their intention is to be regular with the community specifically around Rolleston and Whakamaru.</p> <p>Peter asks how tall Whakamaru is, and Murray responds 5 levels. Murray talks about how they have started having meetings. Peter asked Cathie if she thinks Arlington could be a small meeting focussed just of Arlington with Kainga ora and she responds that if it involves people who have been involved in the Rolleston ones.</p> <p>Cathie likes the formality of this group with the records and everything accessible to see the work that has been done, which she finds that this is much more important than the things that must be put out to the public.</p> <p>Abbie says that we will have to wait for the plans a this is where Kāinga Ora is at from an organisational perspective. She agrees that Kāinga Ora will need community feedback and work with the community to make sure it is successful.</p> <p>Marty speaks about how Josh mentioned he will send a couple of things out and asks how he will be doing this. Jonathan clarifies that the distribution list will still exist. Josh says that campaign monitor can send out regular updates about the area.</p> <p>Josh says that he has found the CRG want to maintain a great relationship with Murray and Kāinga Ora is happy to take a backward step and allow the group to continue with Murray.</p> <p>Murray feels that Kāinga Ora does not need to be involved with that. Abbie says that the group can still contact Josh if need be.</p>	
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	<p>Carol has made a comment on how many Kāinga Ora staff attend the meeting and ask if they all need to be present.</p> <p>Jonathan says that at one stage, they were working on the early stages of Arlington and progressing through Rolleston and so people from different teams were there to answer any questions that the CRG may have had.</p> <p>Josh would like to remain as the connection from this community to Kāinga Ora.</p> <p>Cathie would like to thanks to Jane Black who sends apologies.</p> <p>Jack comments on how Josh can read the minutes and notice the tone of the content that could not be picked up just from reading the minutes.</p> <p>Jack also comments on how the value of these meetings will not be financially met by a City-Wide Approach and how they are able to discuss things brought up in the community.</p> <p>Josh reinforces that Kāinga Ora is committed to the Mount Cook Community and Abbie reiterates that the Drop-in Sessions are not the alternative for the CRG meetings.</p> <p>Audrey asks if the walkthrough will be hosted by Kāinga Ora or WCM. It is clarified that this will be a partnership between both. Maria says that there will be kai.</p> <p>Audrey asks if they will be looking for information on that through the website or email. Josh responds that Kāinga Ora can send out email and his contact details are on the email so you can text or email him any work back.</p> <p>Murray speaks about open days, they have discussed it and come back to say that there will be a formal process around the blessing and the official opening of the site. There will be a series of open days.</p>	
7.	Thank everyone for their support for the CRG	
	<p>Josh speaks.</p> <p>Josh expresses thanks to Peter and Carol and the benefits this group has had with them as a part of it and getting to know who to talk to about resolving those issues coming in, and there were a lot of issues.</p> <p>Peter says it is really Carol who does all the hard work.</p> <p>Josh appreciates everybody's time for coming in and being a part of this group. This was the first CRG in Kainga Ora, it took several months to have everything set up.</p>	

	<p>Peter expresses thanks to Josh. Carol begins round of applause for the team.</p> <p>Steven asks if the minutes can be sent out in a timely manner.</p> <p>He also comments that it has been good to have the CRG process and having some degree of input and participation.</p> <p>Carol believes that this makes the community stronger.</p> <p>Steve says that all communication has been good for creating and stronger and more cohesive community. The process has its trials and tribulations however, it has been very good.</p> <p>Josh talks about how exciting it is to see the new completed homes and how its life changing for families and cannot wait for this to be finished and giving new families the opportunity to live a better life.</p> <p>Abbie says one of the next steps as a community is to welcome the new neighbours and make them feel comfortable neighbourhood.</p>	
8.	Meeting closed at 7:21 pm	