

Our new Te Mātāwai complex in central Auckland has 276 individual homes within 3 buildings, between 9 and 13 storeys high. The 3 buildings are Waitapu (76 units), Waiora (80 units) and Wainui (120 units).

Te Mātāwai is also the first Kāinga Ora single-site supported housing development in Aotearoa. All of the homes in Waitapu are market rentals with 21 of these initially being used by the Temporary Accommodation Service for a period of six months to house people that have been impacted by the Auckland floods.

The 200 public housing customers who will live within the complex, along with 50 Kāinga Ora customers living next door will get a permanent home and access to 24/7 around-the-clock, onsite support services. Around 80 of these homes, will be targeted to house and support people from the rough sleeping community.

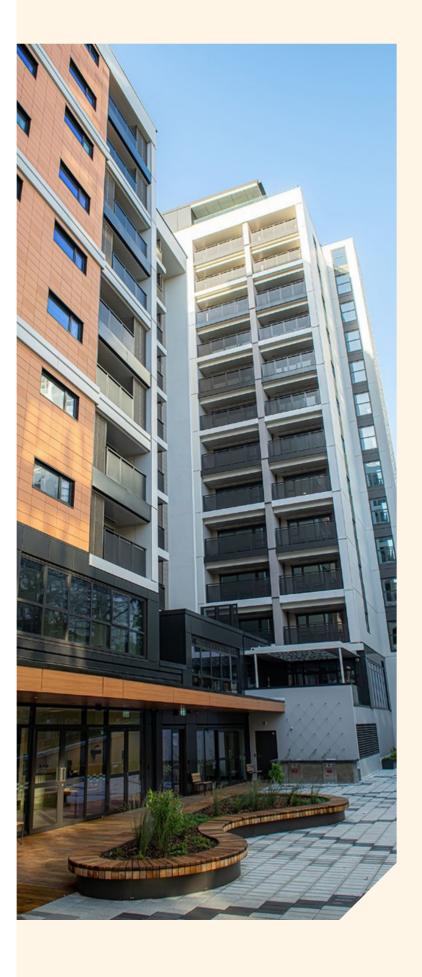
SUPPORT FOR RESIDENTS

Kāhui Tū Kāha, a Ngāti Whātua affiliated organisation is based at Te Mātāwai to provide specialist support to residents where a need is identified. Hapori Kaitiaki (community guardians) are onsite at Te Mātāwai and will provide 24/7 onsite support to residents.

ONSITE TENANCY OFFICE

An onsite Kāinga Ora tenancy team, located on the ground floor at Te Mātāwai, will manage all 276 tenancies at Te Mātāwai. This team also manages our other inner city public housing in Grafton, Newton, Eden Terrace and Freemans Bay. This team is is part of the Central and East Auckland region. Kāinga Ora owns or leases just under 500 homes in the inner-city area.





PLACEMENTS

Placements into homes at Te Mātāwai are being managed by a dedicated placements team co-located at Te Mātāwai. This team is responsible for matching individuals from Ministry of Social Development's Housing Register to homes at Te Mātāwai. The Kāinga Ora placement team, alongside Kāhui Tū Kaha also jointly conduct a support needs assessment as part of the placement process. There will be a mix of both new and existing Kāinga Ora customers. Existing customers include those that may need to move due to redevelopment.

Placements into and management of the market rental homes at Te Mātāwai are also being managed by Kāinga Ora.

ONSITE FACILITIES

Access into Te Mātāwai is through the main lobby area in Wainui and all lifts and access around the Te Mātāwai complex is through controlled access only.

At Te Mātāwai there are:

- Two lobbies one in Waitapu and the other in Wainui.
- 3,000 square metres of accessible communal spaces – includes a commercial grade kitchen, dining hall, laundry, computer room and recreation space.
- Outdoor spaces for residents to connect and enjoy.
- Medical spaces to enable customers to access health services if these are required.
- Four onsite commercial spaces soon to be tenanted.

CONTACT US

Visit our Kāinga Ora onsite office on the ground floor at Te Mātāwai or email **tematawai@kaingaora.govt.nz**

