

5 October 2023

s9(2)(a)

Thank you for your request of 18 September 2023 to Kāinga Ora -Homes and Communities under the Official Information Act 1982 (the Act) for the following information about the Kāinga Ora retrofit programme:

1. *How many properties have had their underfloor insulation replaced?*
2. *Of those properties in (1) , what were their underfloor thermal insulation readings?*
3. *What has been the cost of disposing of the old insulation from (1) and where has it been disposed (e.g local landfill) ?*
4. *What has been the cost of the new insulation, including installation, for each of the properties in (1).*
5. *How many more properties are planning to have their underfloor insulation replaced - and what is the projected/budgeted cost of that?*

Under its retrofit programme Kāinga Ora installs underfloor insulation where it does not exist, or adds additional insulation where the known current R-value is 1.8 or less. Kāinga Ora does not replace underfloor insulation under the retrofit programme, and therefore does not dispose of insulation.

I am refusing your request under section 18(e) of the Act as the information requested does not exist.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests> with your personal information removed.

Yours sincerely



Rachel Kelly
Manager Government Relations